

HIPAA Notice of Privacy Policies

This notice describes how health information about you may be used and disclosed and how you can get access to this information. Please review it carefully.

Please note that we collect and store your name, phone number, email address, and credit card information for payments. We do not access your medical records or communications with your Provider, this information is kept in encrypted form. All pertinent health and psychological information between Providers and their clients is stored on your cell phone. Providers and clients can back this data up to a location of their choosing and/or delete this data. Each Provider is required to maintain health records according to his/her licensing requirements; please talk to your Provider directly to learn more about their record storage practices.

To obtain additional information or to file a complaint you can call 1-877-696-6775, or visiting <https://www.hhs.gov/hipaa/for-individuals/index.html>.

Our Responsibility

AEpiphany is required by the Health Insurance Portability and Accountability Act of 1996 (HIPAA) to maintain the privacy and security of your personal health information (“Protected Health Information”). We will inform you if a breach occurs that may have compromised the privacy or security of your information. We will not use or share your information other than as described in our “Web and Mobile Privacy Policy.”

We reserve the right to make changes to our Terms of Use and/or Privacy Policies, and the changes will apply to all the information we have about you. The new notice will be available on our website and via the AEpiphany app.

AEpiphany corporation may use and disclose your PHI for the following purposes:

To create an account for you on our platform that allows you to receive telehealth services from your Provider.

To bill to and receive payments from you, a provider, or a third party for the utilization of our platform.

For healthcare operations such as activities necessary to support, operate, and improve AEpiphany’s Site and services.

To coordinate delivery of services through other companies or individuals known as “Business Associates,” who provide services to us. Business Associates are required to protect the privacy and security of your Protected Health Information and notify us if any improper disclosure of information.

We may have to disclose your PHI as required by law, by any applicable federal, state or local law.

All Other uses and Disclosures of Protected Health Information

We will ask for your written authorization before using or disclosing your PHI for any purpose not described above. You may revoke your authorization, in writing, at any time except for disclosures that the company has already acted upon or are required by law. We will never sell or give your personal identifying information to third party marketers.

Your Right to Access Protected Health Information

You, or your authorized or designated personal representative, have the right to inspect or copy your Protected Health Information. As stated above, aside from your name, phone number, email information, and credit card information for payments we do not maintain health records. All of your treatment notes and health records are maintained by your provider. You can submit a direct request to your Provider's office to obtain or copy your health information/records.

You have the right to correct or update information about yourself if you believe the PHI we maintain about you contains an error, you may request that we correct or update your information. Your request must be in writing and must explain why the information should be corrected or updated. We may deny your request under certain circumstances and provide a written explanation.

You may request a list, or accounting, of certain disclosures of your PHI made by us or our business associates for purposes other than payment, healthcare operations and certain other activities. The request must be in writing and state a time period, which may not be longer than the prior six years.

Information Breach Notification: We are required to notify you following the discovery of a breach of your unsecured PHI, unless there is a demonstration, based on a risk assessment, that there is a "low probability" that the PHI has been compromised. You will be notified in a timely fashion, no later than 60 days after discovery of the breach.

Questions and Complaints: If you have questions or concerns about our privacy practices or would like a more detailed explanation about your privacy rights, please contact us at Team@aepiphany.com

If you believe that we may have violated your privacy rights, you may submit a complaint to us. You also may submit a written complaint to the U.S. Department of Health and Human Services. We will provide you with the address to file your complaint with the U.S. Department of Health and Human Services upon request. AEpiPhany corporation will not take retaliatory action against you and you will not be penalized in any way if you choose to file a complaint with us or with the U.S. Department of Health and Human Services.

Change to this Notice: We reserve the right to change our privacy practices and the terms of use at any time, provided such changes are permitted by applicable law. We will promptly post any changes to the Notice on our website or otherwise provide them to you.